Defense Travel Management Office

Welcome to

P-300
Travel Policy Compliance Tool Administration

Class Overview

Topic: Travel Policy Compliance Tool Administration

Target Audience: Compliance Tool Administrators (CTAs)

Time: 45 minutes

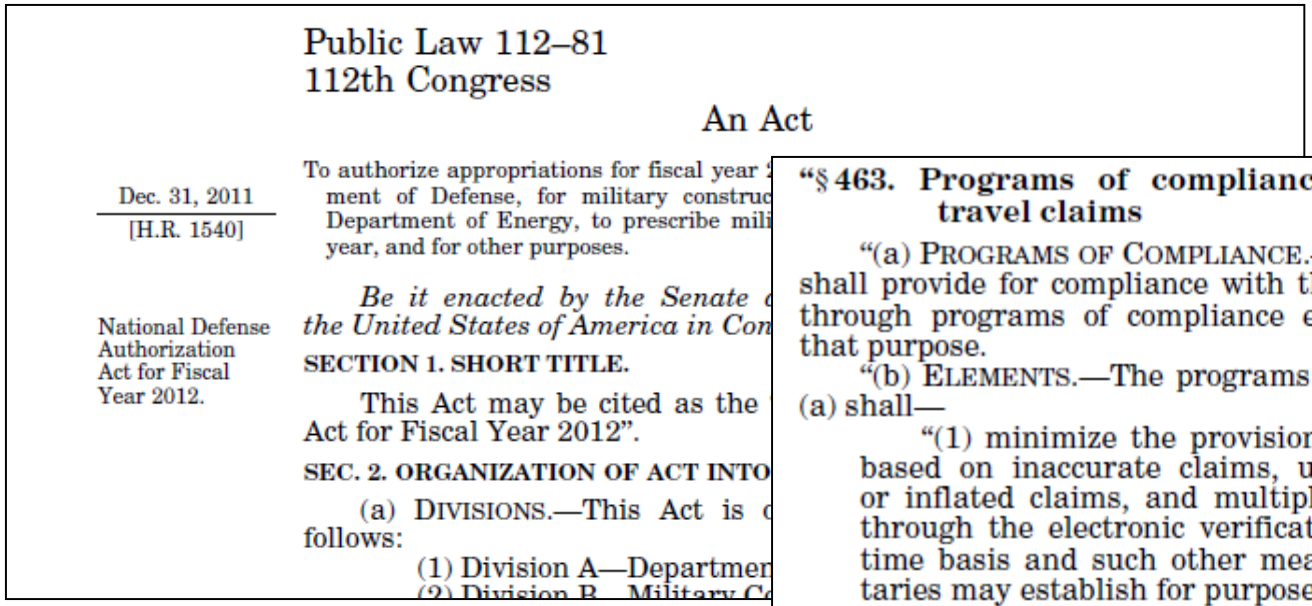
Pre-Requisites: None

Training Objectives

- Travel Policy Compliance Program Background
- Functionality of Compliance Tool (CT)
- Role of Compliance Tool Administrator (CTA)

Compliance Program Background

- Mandated by National Defense Authorization Act (NDAA) for Fiscal Year 2012
- Compliance Tool reviews all DTS vouchers for compliance with DoD travel policy



Public Law 112–81
112th Congress

An Act

Dec. 31, 2011
[H.R. 1540]

To authorize appropriations for fiscal year 2
ment of Defense, for military construc
Department of Energy, to prescribe mili
year, and for other purposes.

Be it enacted by the Senate
the United States of America in Con

National Defense Authorization Act for Fiscal Year 2012.

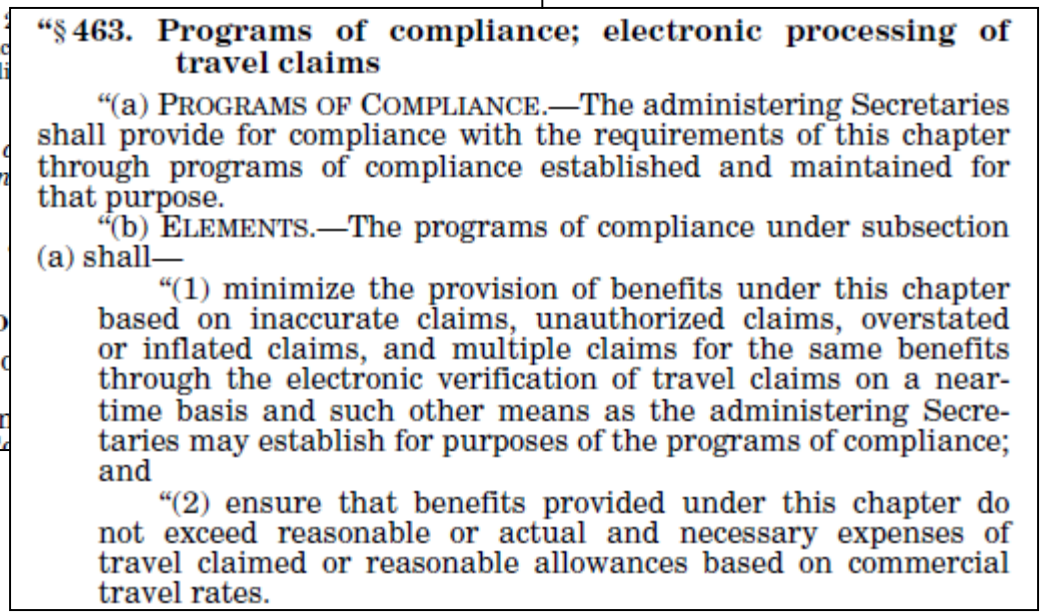
SECTION 1. SHORT TITLE.

This Act may be cited as the
Act for Fiscal Year 2012".

SEC. 2. ORGANIZATION OF ACT INTO

(a) DIVISIONS.—This Act is
follows:

(1) Division A—Departmen
(2) Division B—Military Co



"§ 463. Programs of compliance; electronic processing of travel claims

"(a) PROGRAMS OF COMPLIANCE.—The administering Secretaries shall provide for compliance with the requirements of this chapter through programs of compliance established and maintained for that purpose.

"(b) ELEMENTS.—The programs of compliance under subsection (a) shall—

"(1) minimize the provision of benefits under this chapter based on inaccurate claims, unauthorized claims, overstated or inflated claims, and multiple claims for the same benefits through the electronic verification of travel claims on a near-time basis and such other means as the administering Secretaries may establish for purposes of the programs of compliance; and

"(2) ensure that benefits provided under this chapter do not exceed reasonable or actual and necessary expenses of travel claimed or reasonable allowances based on commercial travel rates.

Scope of Compliance Tool Pilot

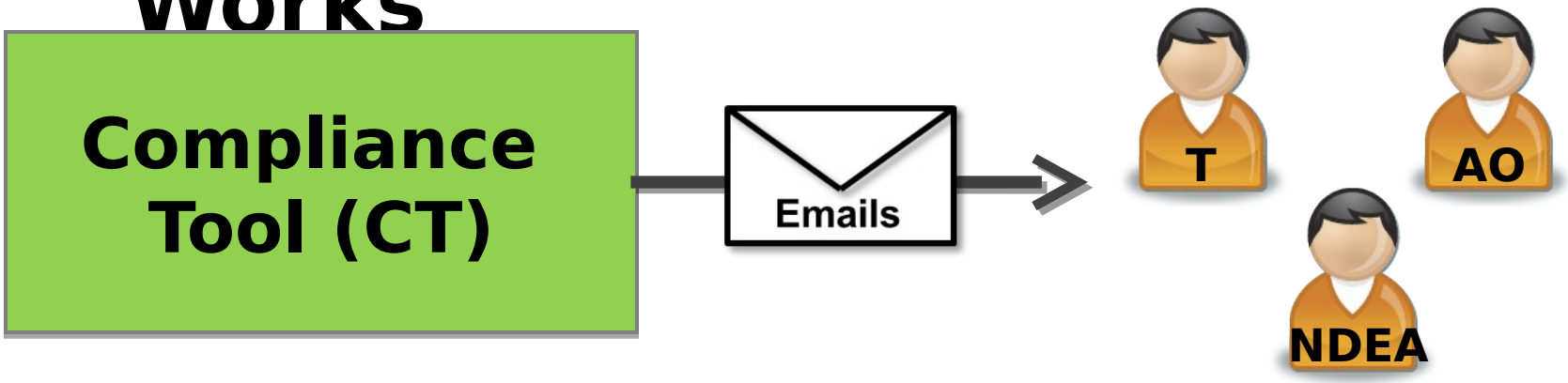
- Compliance Tool scans DTS vouchers for adherence to specific items
  - See “Travel Policy Compliance Tool Information Paper”
    - TraX Knowledge Center – Answer 1575
- Identifies vouchers:
  - For pilot organizations (regardless of cost of errors)
  - With error costs totaling $100 or more

How the Compliance Tool Works

Compliance Tool (CT)

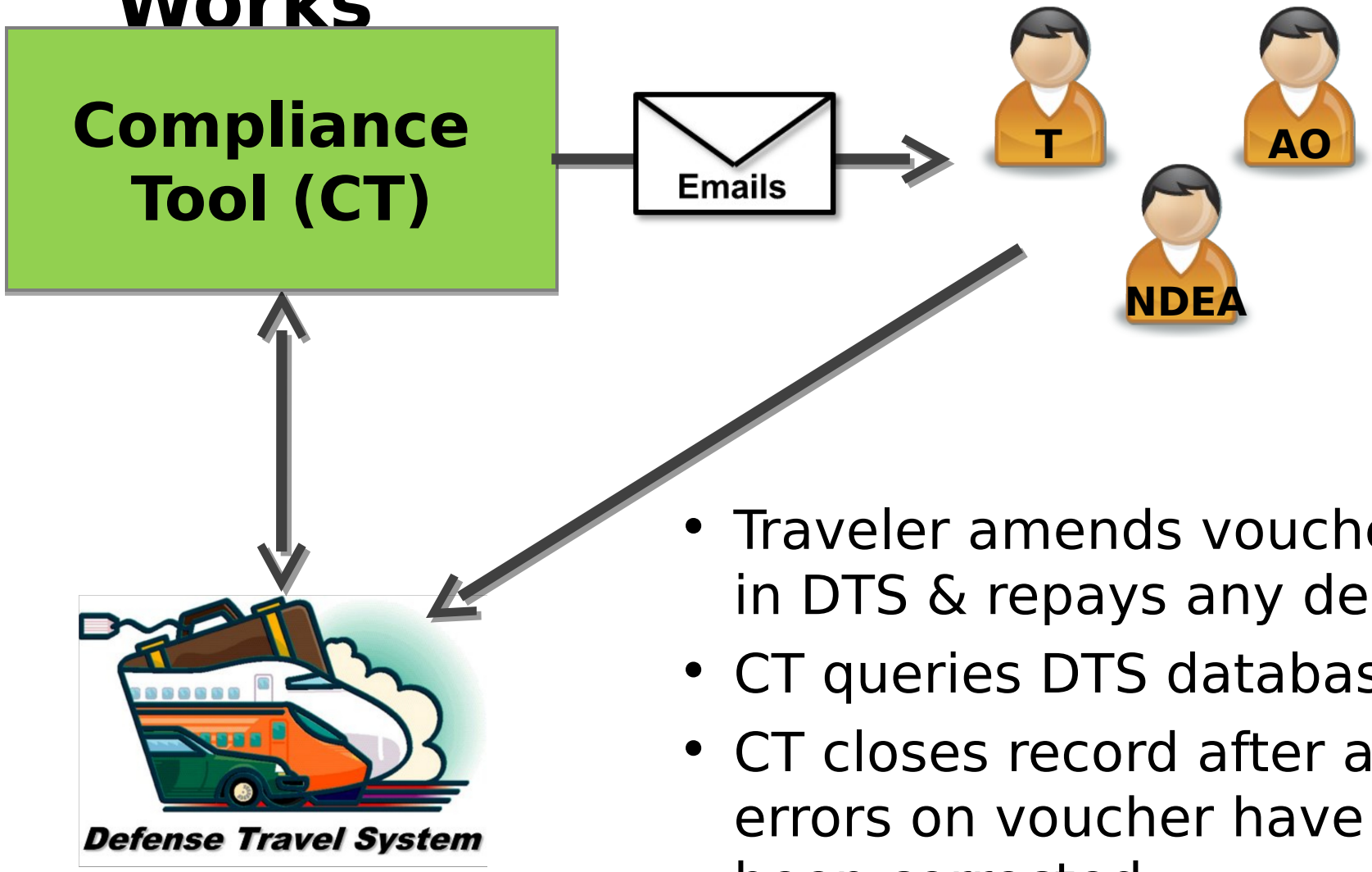
- CT queries DTS for vouchers containing policy violations (errors)
- CT creates a record
  - One voucher to one record
  - One record may contain multiple errors
  - Records classified by DTS organization

How the Compliance Tool Works



- When CT creates a record, it sends an email to:
  - Traveler
  - Authorizing Official (AO)
  - Non-DTS Entry Agent (NDEA) – if applicable
- Records not corrected receive reminder emails from CT

How the Compliance Tool Works



- Traveler amends voucher in DTS & repays any debts
- CT queries DTS database
- CT closes record after all errors on voucher have been corrected

Questions?

Role of CTA

- Reviews records / errors for organization
  - Includes any sub-organizations
- Ensures errors are corrected in DTS
- Runs reports from CT
- Grants CT access to others
- Other responsibilities, per local business rules

Component-specific Procedures

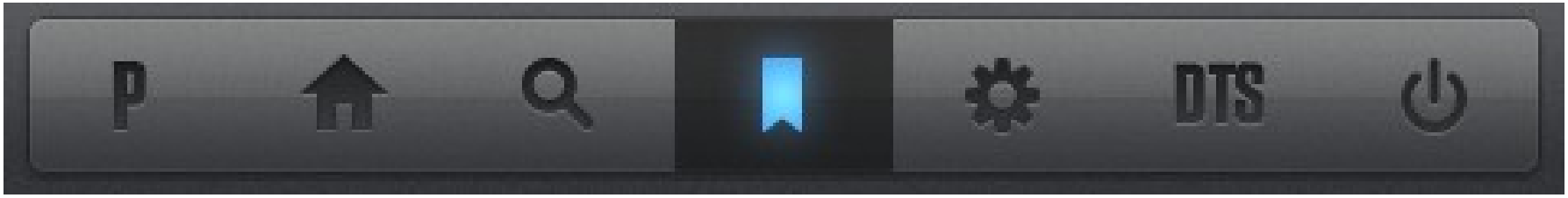
- Check with your leadership regarding:
  - Required frequency of accessing the CT
  - Timeframe for travelers to resolve errors
  - Administrative actions against a traveler / AO that has not corrected an error
  - Reporting requirements
  - Requirements before granting access to a new CTA

Accessing the Compliance Tool

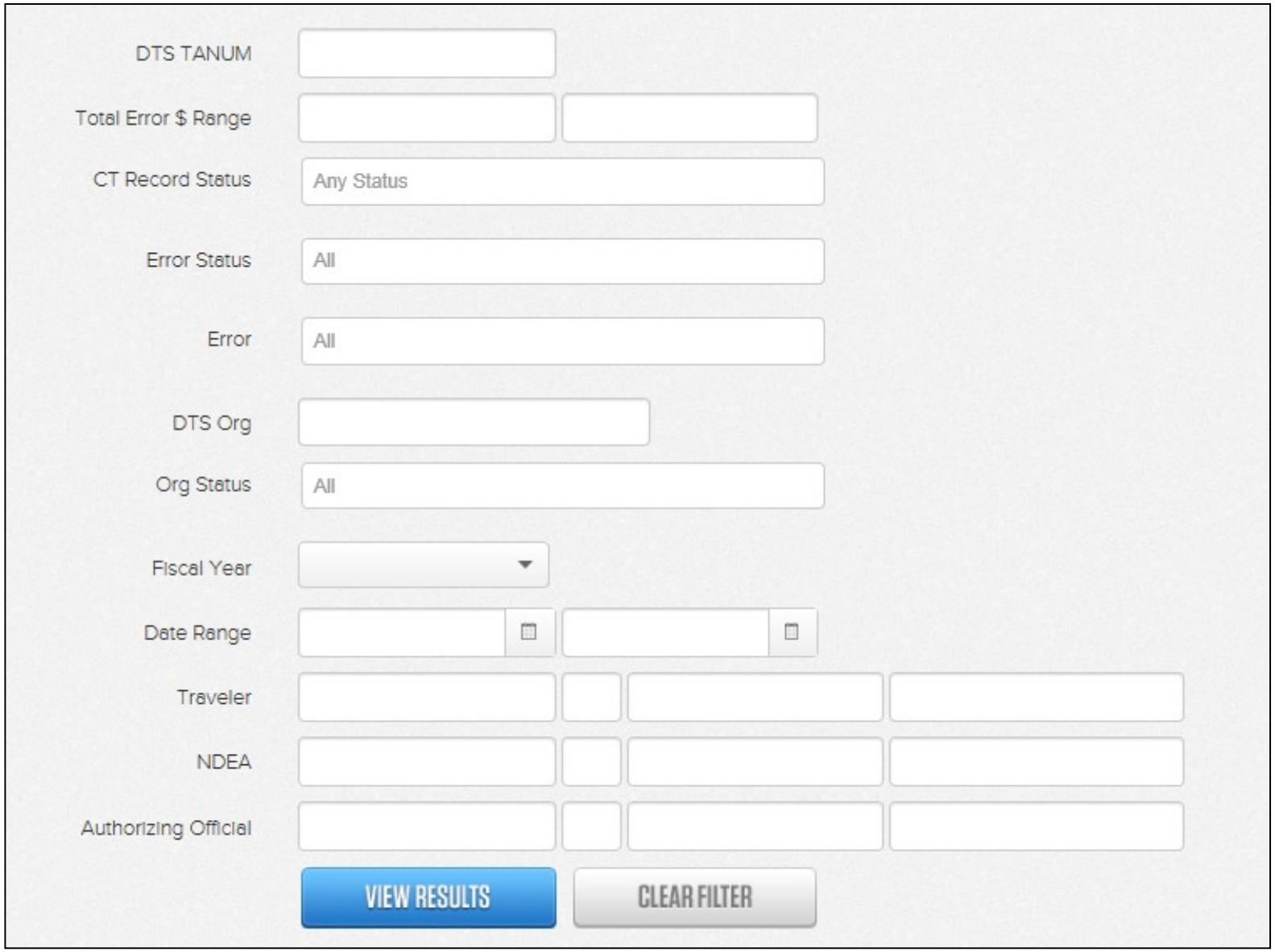
Compliance Tool Homepage

Shortcut Options

- DTMO Passport
- Home
- Generate Reports
- My Working List
- Admin
- DTS
- Logout



Generate Reports



Error Statuses

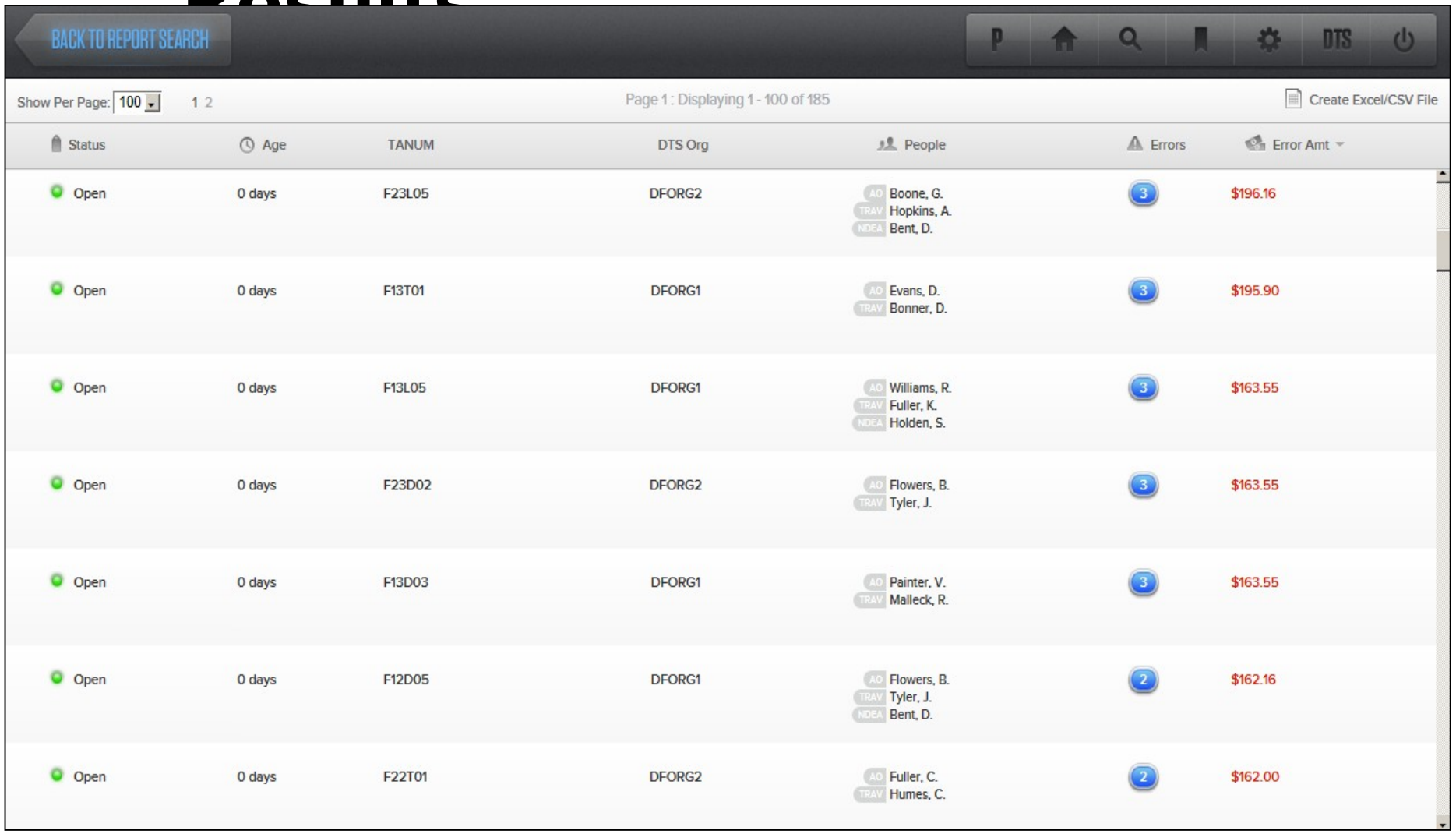
Error Status	Explanation
Pending	Amended voucher has not been approved
Awaiting Collection	Traveler is in debt process
Partially Collected	AOC received in DTS, but not total amount in CT record
Collected	AOC received in DTS and total cost of debt satisfied
Corrected	Voucher has been amended and no repayment needed
Waiver/Appeal Requested	Waiver/Appeal requested as part of traveler's due process
Waiver/Appeal Granted	Waiver/Appeal granted as part of traveler's due process
Out of Service	Traveler has left the government and debt is ≤ $225.00
Administrative Error	Item incorrectly entered on voucher; no action required
$10 or Less	Total cost of error(s) on record is ≤ $10.00; no action required
AO Repaid*	AO paid debt, but no AOC received in DTS
Traveler Repaid*	Traveler repaid debt, but no AOC received in DTS
On Hold*	Further research is required
No Error*	Traveler disputed error and error is vacated

*Statuses manually applied by CTA

Administrative Error / $10.00 or Less

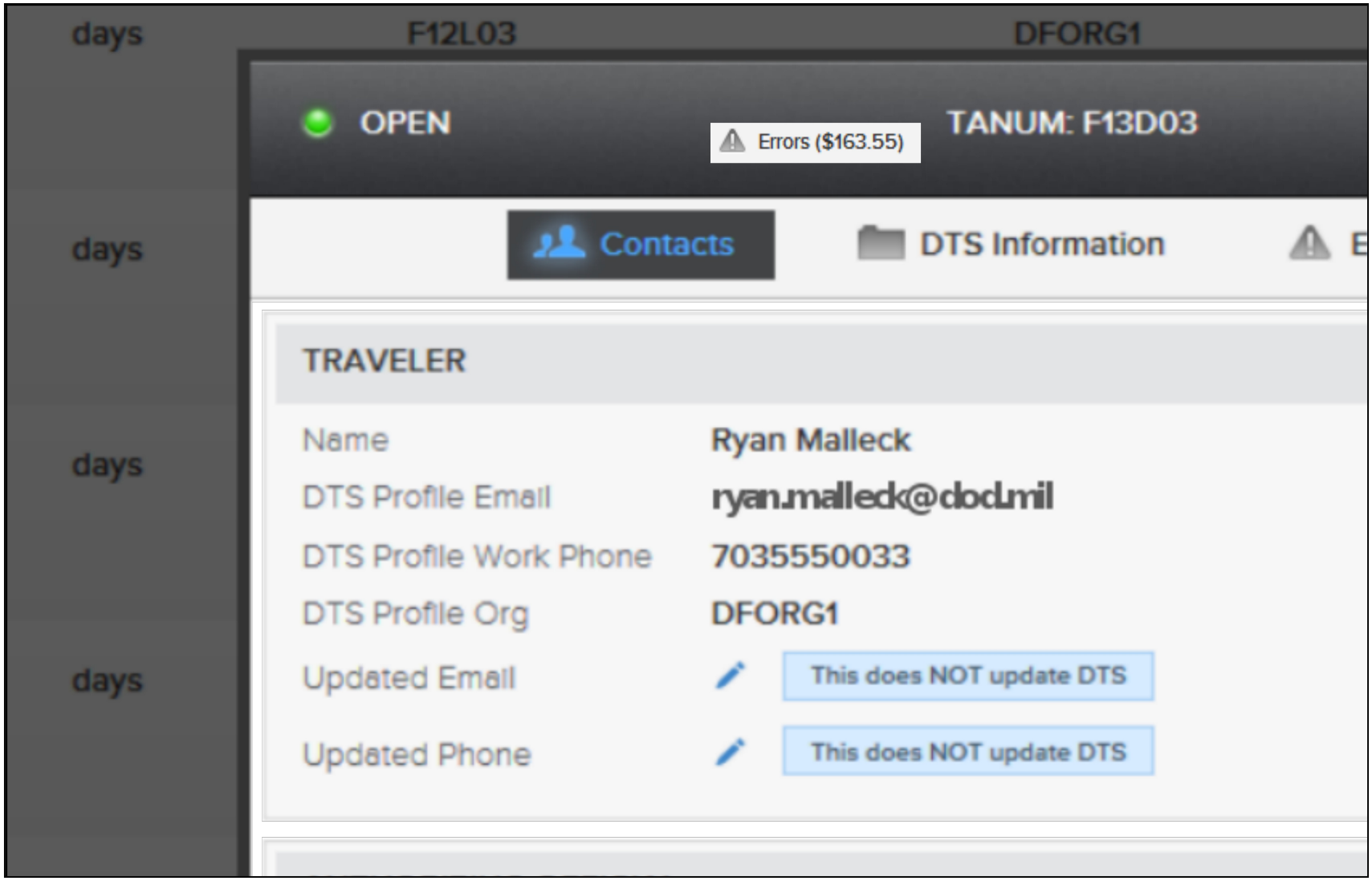
- Compliance Tool automatically:
  - Creates a record
  - Sends an email to the traveler and AO
  - Closes the record
- No action required by:
  - Traveler
  - AO
  - NDEA (if applicable)
  - Compliance Tool Administrator
    - Record will remain on Compliance Tool reports

Generate Reports – Search Results

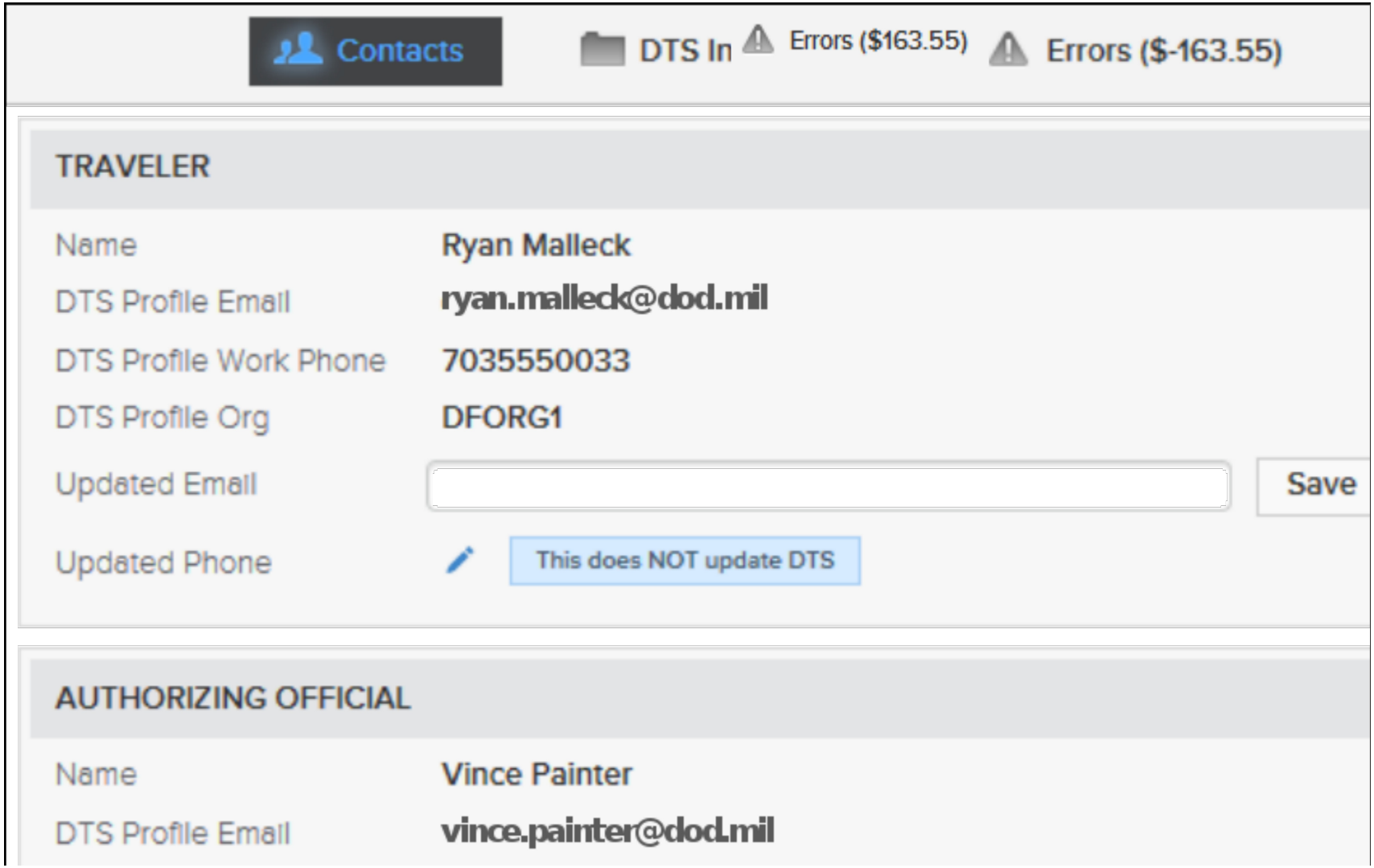


Status	Age	TANUM	DTS Org	People	Errors	Error Amt
Open	0 days	F23L05	DFORG2	AO Boone, G. TRAV Hopkins, A. NDEA Bent, D.	3	$196.16
Open	0 days	F13T01	DFORG1	AO Evans, D. TRAV Bonner, D.	3	$195.90
Open	0 days	F13L05	DFORG1	AO Williams, R. TRAV Fuller, K. NDEA Holden, S.	3	$163.55
Open	0 days	F23D02	DFORG2	AO Flowers, B. TRAV Tyler, J.	3	$163.55
Open	0 days	F13D03	DFORG1	AO Painter, V. TRAV Malleck, R.	3	$163.55
Open	0 days	F12D05	DFORG1	AO Flowers, B. TRAV Tyler, J. NDEA Bent, D.	2	$162.16
Open	0 days	F22T01	DFORG2	AO Fuller, C. TRAV Humes, C.	2	$162.00

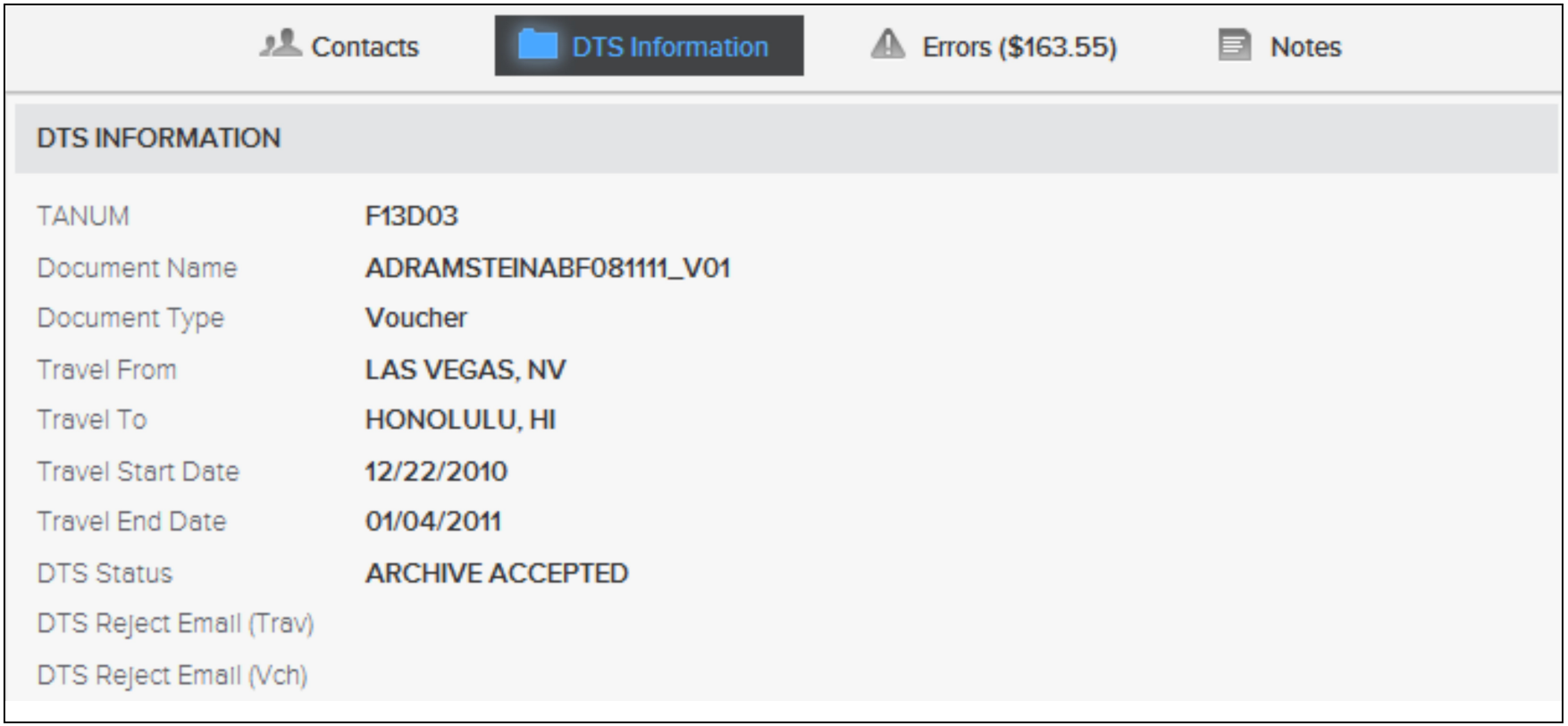
Error Details



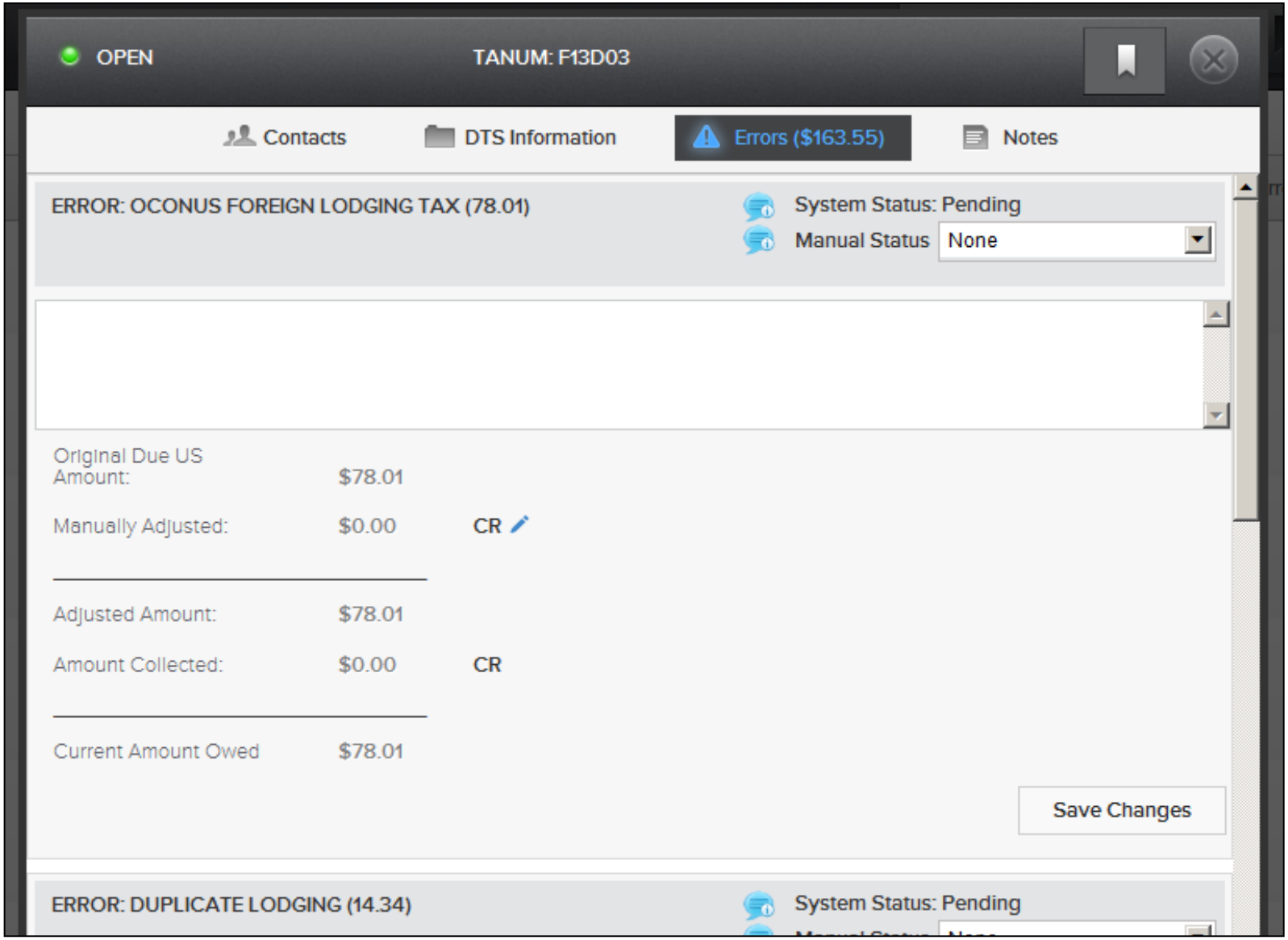
Contacts


Contacts
DTS In
Errors ($163.55)
Errors ($-163.55)
TRAVELER
Name
Ryan Malleck
DTS Profile Email
ryan.malleck@dod.mil
DTS Profile Work Phone
7035550033
DTS Profile Org
DFORG1
Updated Email
Save
Updated Phone
This does NOT update DTS
AUTHORIZING OFFICIAL
Name
Vince Painter
DTS Profile Email
vince.painter@dod.mil

DTS Information

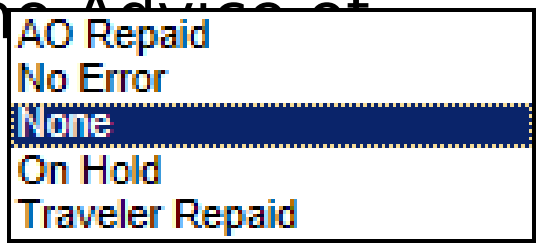


Errors

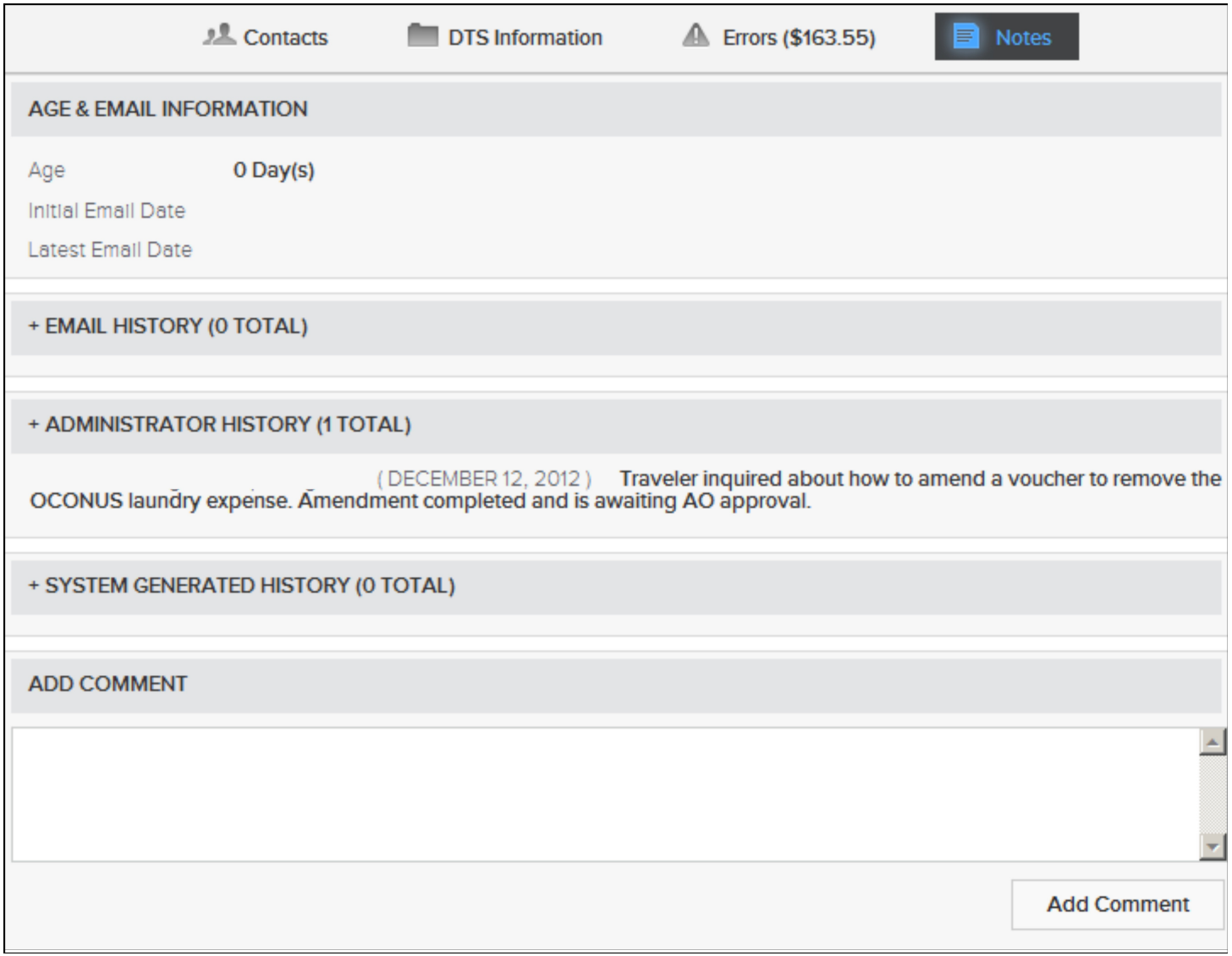

OPEN
TANUM: F13D03
Contacts
DTS Information
Errors ($163.55)
Notes
ERROR: OCONUS FOREIGN LODGING TAX (78.01)
System Status: Pending
Manual Status
None
Original Due US Amount:
$78.01
Manually Adjusted:
$0.00
CR
Adjusted Amount:
$78.01
Amount Collected:
$0.00
CR
Current Amount Owed
$78.01
Save Changes
ERROR: DUPLICATE LODGING (14.34)
System Status: Pending

Manual Statuses

- AO Repaid
  - AO accepted pecuniary liability and repaid debt
- No Error
  - Result of traveler disputing the error
  - Follow local business rules on dispute process
- On Hold
  - Stops reminder emails while CTA conducts research
- Traveler Repaid
  - Traveler amended voucher, but no Advice of Collection received by DTS



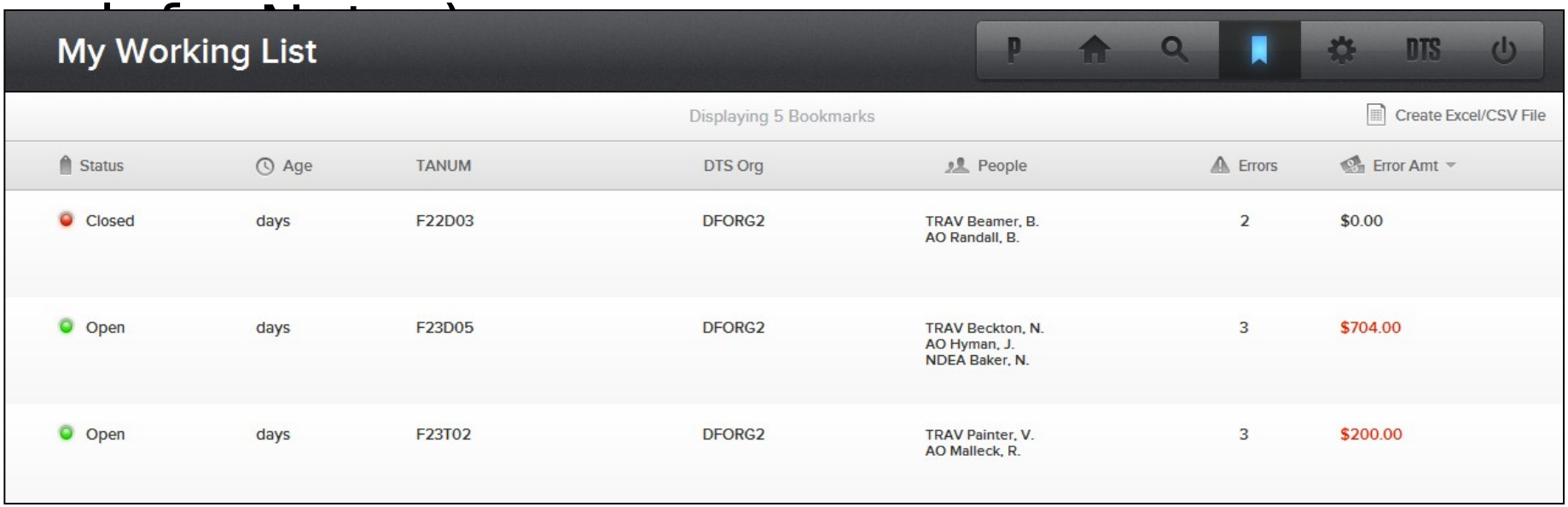
Notes


Contacts
DTS Information
Errors ($163.55)
Notes
AGE & EMAIL INFORMATION
Age 0 Day(s)
Initial Email Date
Latest Email Date
+ EMAIL HISTORY (0 TOTAL)
+ ADMINISTRATOR HISTORY (1 TOTAL)
(DECEMBER 12, 2012) Traveler inquired about how to amend a voucher to remove the OCONUS laundry expense. Amendment completed and is awaiting AO approval.
+ SYSTEM GENERATED HISTORY (0 TOTAL)
ADD COMMENT
Add Comment

Questions?

My Working List

- Helps locate records that require more attention
- Selecting a record provides same functionality as Generate Reports (e.g., DTS

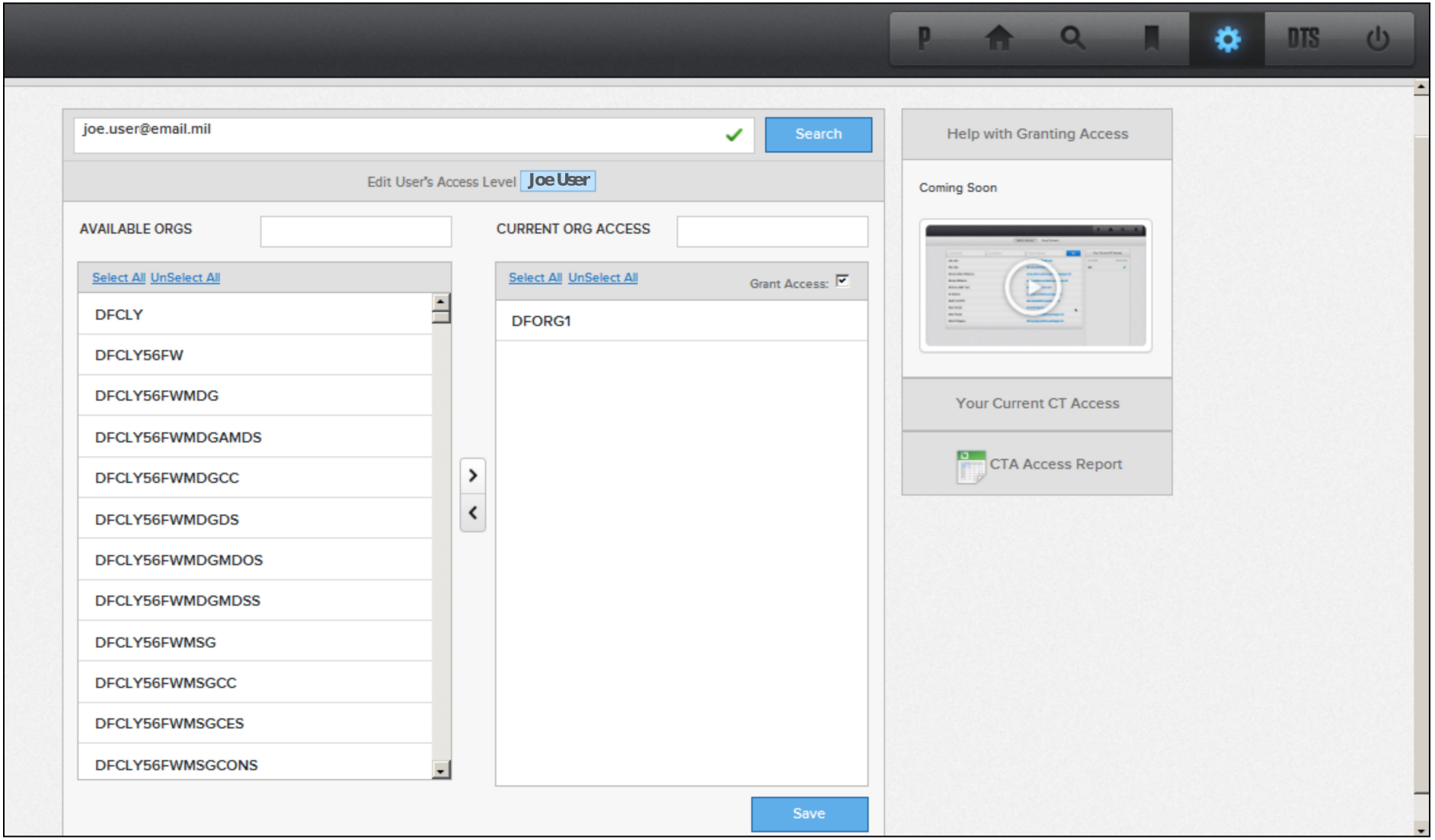


Admin Access – Overview

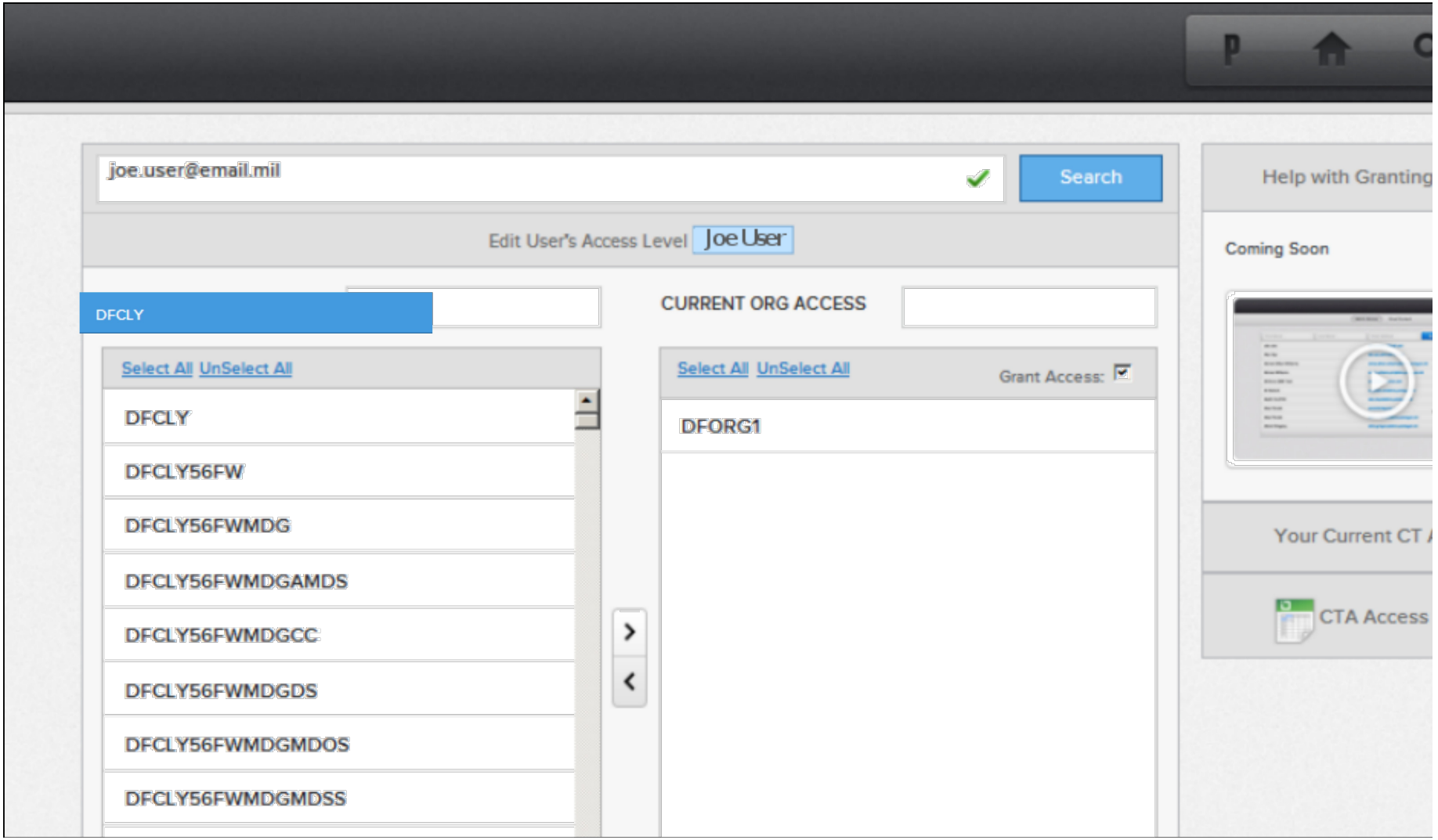
Follow your local procedures about granting access

- Records tied to a DTS organization
  - CT access includes access to any suborg records
- CT access independent of DTS org access
  - E.g., DTA that has DTS org access to DD14 not automatically given access to DD14's CT records
- Two types of CTA access:
  - Granting privileges for one or more orgs
  - No granting privileges

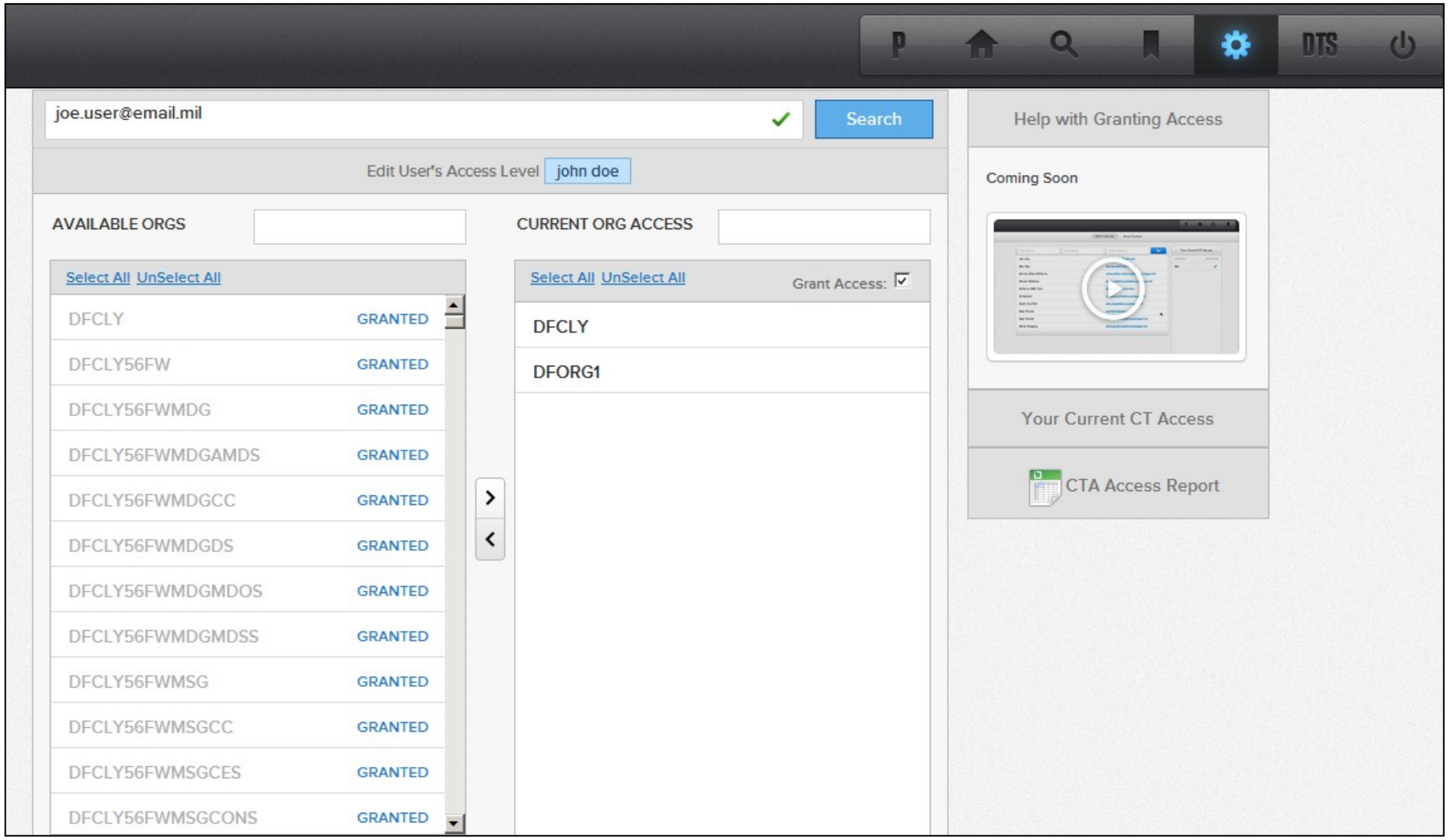
Layout of Admin Access Page



Granting Access



Granting Access



Class Summary

- Travel Policy Compliance Program is mandated by Congress
- Compliance Tool will:
  - Identify any vouchers with potential errors
  - Create a record to outline any errors
  - Notify traveler via email to amend voucher
  - Update the record based on actions taken in DTS
- CTAs should:
  - Consult their Component policy on CT usage
  - Ensure that errors are corrected in a timely manner
  - Grant access to others, when directed

Additional Resources

- Distance Learning webinars
  - T-225 – Itinerary Changes / Trip Cancellation in DTS
  - P-115 – Travel Policy while TDY
- Web-based training modules
  - Itinerary Adjustments
  - Travel Policies
- Document Processing Manual
  - Chapter 7.3 – Amending a Voucher
- TraX Knowledge Center
  - Answer ID 1575 – Compliance Tool Information Paper
    - Identifies latest Compliance Tool queries